



**BlackBerry**

# **Advanced Device Locks**

**User's Manual**

Version 1.02

The information contained in this guide is correct as of the time of its publishing

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Melon Mobile (formerly WebGate) reserves the right to make changes to the user guide and services described therein.

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## Introduction

### What is Advanced Device Locks?

Advanced Device Locks allows you to lock your phone or selected applications only such as Browser, Messages, Address book, Media, etc. to prevent them from being used by other people. With this application you can secure your phone by locking it up with a secret code up to 10 characters long.

### Requirements

#### Operating System

The application is compatible with all BlackBerry devices with BlackBerry OS version 4.2.1 or higher. This includes but is not limited to BlackBerry Storm, Tour, Bold, Curve, Pearl and the 88xx series.

Please note that the operating system for the different models may vary depending on operator and device release date.

A full list of devices compatible with Advanced Device Locks or such that can be upgraded to OS version supported by the product is available any time at

[http://www.melonmobile.com/products/adl/trial\\_wizard/](http://www.melonmobile.com/products/adl/trial_wizard/).

### Installation

#### Obtain the installation file

Advanced Device Locks is available for installation through your desktop PC or as an Over-the-Air installation file for direct download and installation on the BlackBerry device.

- To download the desktop installation files via the *BlackBerry Desktop Manager*, go to <http://www.melonmobile.com/products/adl/>, select Download and specify your BlackBerry model.

After you download the file, extract it onto a selected location on your hard drive.

The desktop installation files are also available through a number of Melon Mobile software resellers as Handango.com and Mobihand.com.

- Advanced Device Locks can also be downloaded or installed directly on your BlackBerry. Visit <http://melonmobile.mobi> to download and install Over-The-Air.

## Install

### ***Desktop Installation***

To install the application from your desktop PC, follow these steps:

On your Desktop PC:

1. Start the *BlackBerry Desktop Manager* on your desktop PC.
2. The *Desktop Manager* is available for installation on the CD, included in your BlackBerry phone package. You can always download and install the latest version of *BlackBerry Desktop Manager* from <http://na.blackberry.com/eng/services/desktop/>. The software is available through the BlackBerry devices manufacturer RIM free of charge.
3. Make sure your BlackBerry device is connected to the desktop PC and select **Application Loader** and then press the <Start> button in **Add / Remove Applications** in *Desktop Manager*.
4. In **Application Loader** select <Browse> and locate the downloaded installation files for Advanced Device Locks.
5. Select file **adl\_berry\_desktop\_v\_x\_xx.alx**. Advanced Device Locks will be added to the list of installed applications. Click <Next>.
6. Click <Finish> in the **Application Loader** screen. Desktop Manager will connect to your BlackBerry device and upload the installation files.

### ***Over the Air Installation***

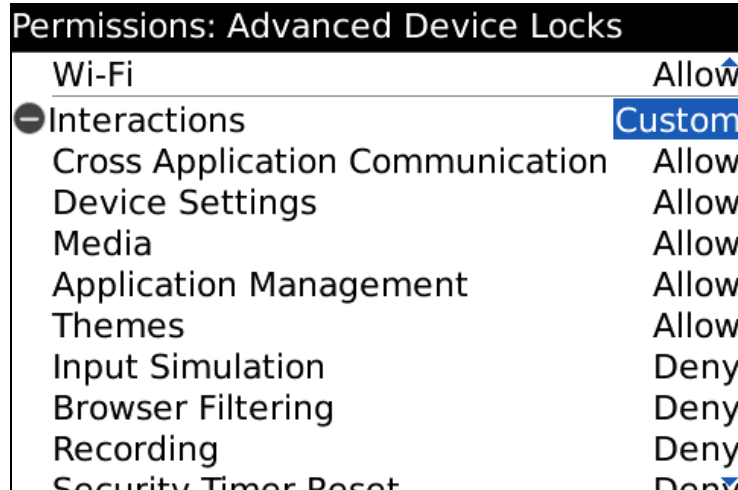
To download and install Advanced Device Locks directly on the device:

1. Visit <http://melonmobile.mobi> using the **Browser** application on your BlackBerry device. Navigate to Advanced Device Locks and select <Download>. A progress bar will show you how the download process advances.
2. When the download is complete, the installation will be automatically initiated. You will be notified when ADL is installed.

Depending on the BlackBerry device model Advanced Device Locks will be installed in the *Applications* folder or in the *Download* folder on the BlackBerry device.

## Set Application Permissions

1. When you initially install Advanced Device Locks on your BlackBerry device, the application might ask for permission for a *Trusted Application* status (only in case the required **<Permissions>** are not to **<Allow>**).
2. Make sure that you select **<Save>**. This way you will ensure that the program will work properly on your phone.
3. You will be redirected to the following screen:



All field values will be set to **Allow**. Press the menu button and select **Save**.

In case you miss to set up the proper application rights, ADL might not be able to protect your device.

## Activation

This product is distributed as a:

### Trial version

Advanced Device Locks is offered for download as a full functional trial version limited to 7 days. After reaching this limit, the application will request license activation.

### Licensed version

Once purchased, the license activates the product and grants unlimited use of Advanced Device Locks.

The license is based on the unique PIN (Personal Identification Number) of your phone.

The PIN will be requested in the process of buying a license. To retrieve your device PIN:

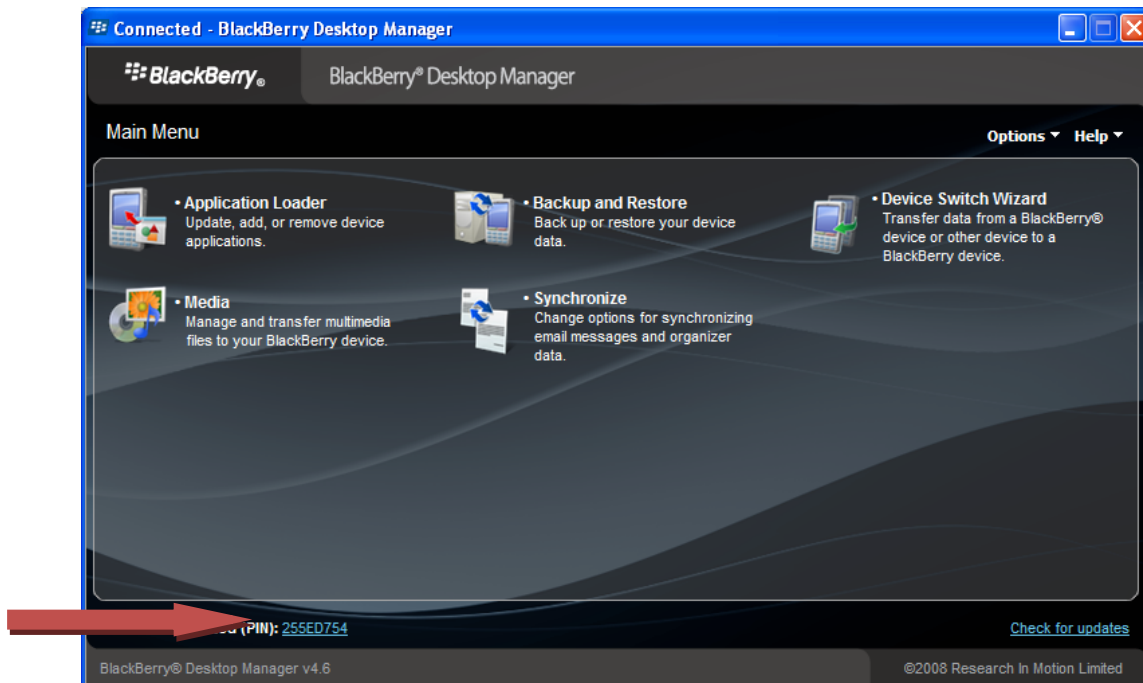
- On the BlackBerry device select **Options > Status**.

Status	
Signal:	-40 dBm
Battery:	100 %
File Free:	47623422 Bytes
PIN:	2100000A
IMEI:	123456.78.364813.8
WLAN MAC:	41:EB:9F:85:77:67
IP Address:	0.0.0.0

Advanced Device Locks will also show your device PIN when you select **Activate** from the application main menu.

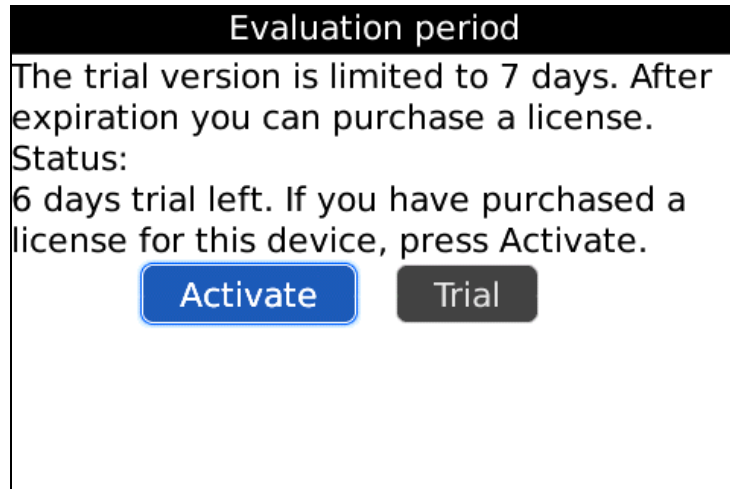
Or

- On your desktop PC, connect your BlackBerry device and start the BlackBerry Desktop Manager. The PIN is showed in the bottom left corner of the Desktop Manager main screen.



## Activate Advanced Device Locks

Once you have purchased a license, you can use the **Activate** option available upon Advanced Device Locks start-up.



Before you activate the product, make sure you:

- Have purchased a license.
- Can go online from your phone.


## Uninstall

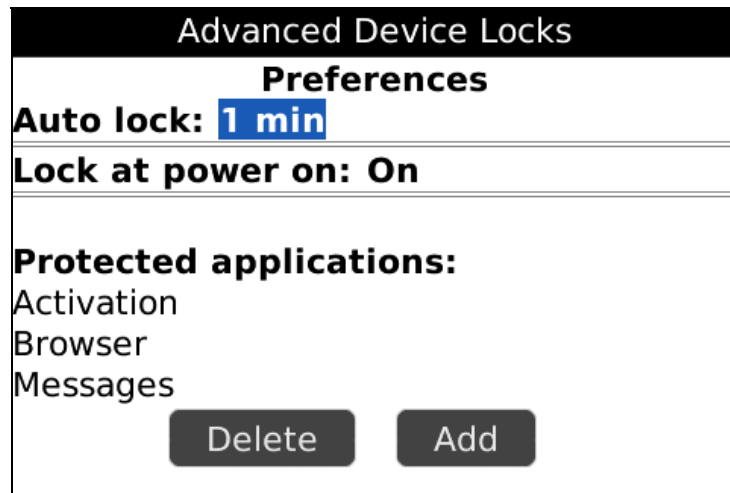
To uninstall the application:

1. From your BlackBerry device main menu select **Options > Advanced Options**.
2. Choose **Applications** from the list that will appear on your screen.
3. Locate "Advanced Device Locks" in the list of installed applications and highlight it.
4. Press the main menu button and select **Delete**.
5. The application will ask for a confirmation of the deletion. Restart the BlackBerry device in order to fully uninstall Advanced Device Locks.
6. In case you have installed the application through the BlackBerry Desktop Manager, you might need to remove Advanced Device Locks from there as well. Connect your device to the desktop PC and open the *BlackBerry Desktop Manager*.
7. Select **Application Loader** and then **Add / Remove Applications**.
8. Locate "Advanced Device Locks" in the list of installed programs in the Desktop Application Loader, select it and press the **Remove** button.
9. Confirm the deletion and then press **Next**.
10. Click **Finish** to fully uninstall.

## Device Locking Preferences

Advanced Device Locks allows you to lock your phone or selected applications only such as Messages, Pictures, Address book, Video, etc. to prevent them from unsolicited access.


To access the device locking configuration screen, press the full menu  and then **Preferences**.

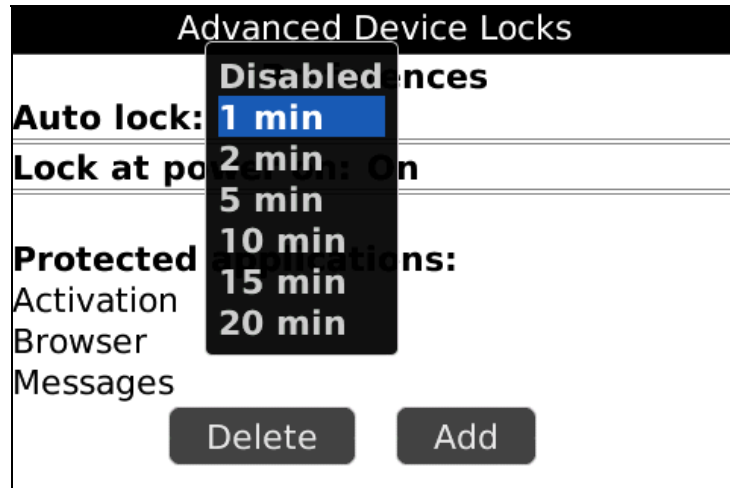


### Auto Lock

Advanced Device Locks can lock your phone after a period of inactivity.

To choose the auto lock interval:

1. Press the full menu  and then **Preferences**.
2. In the **Auto lock** field select a period from 1 minute up to 20 minutes.
3. To deactivate the auto lock function, select **Disabled**.




### Protection at Phone Power on

Another level of protection that Advanced Device Locks offers is phone locking at start up. Each time you restart your phone, ADL will require a password. This way the phone cannot be accessed:

- if someone tries to use the handset with another SIM card
- if ADL has requested a password and the phone has been restarted by someone to avoid the password

To enable / disable the phone locks at power on:


1. Press the full menu  and then **Preferences**.
2. In the **Lock at power on** field select **On** or **Off**. In addition you are able to configure password to be required only when the SIM of your phone is changed. To do so, select option **On SIM change**.

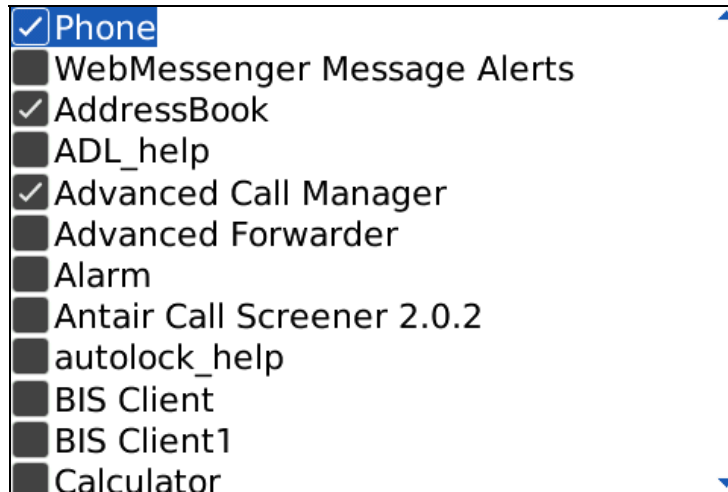
### Protection of Selected Applications

With Advanced Device Locks you have the unique option to lock selected applications only (instead of the whole device) or to combine these two options and lock both the phone and selected applications on it.

This option allows you to choose your own level of security – from full phone lock to protection of selected secret and sensitive applications that give access to certain services or data on the phone.

To protect applications:

1. Press the full menu  and then **Preferences**.
2. In the **Protected Applications** field you are able to see the currently secured software (if any).
3. To add applications to the list, press the **Add** button.
4. On the screen that will appear enable the checkboxes for the applications that you would like to be protected by ADL.



5. Press the menu button  and then **Save**.


In the same way you can remove applications from the protected applications list by using the **Delete** button.

The number of currently protected application is visible at any time on the ADL main screen.

## Enabling/Disabling Advanced Device Locks

Advanced Device Locks allows you to enable or disable the phone and application locking at your convenience. Each time you start the application you will see the current status on the screen that will appear. You can also view the number of applications protected by ADL (if any).



To enable Advanced Device Locks with the current locking settings, simply press the menu button  and select **Enable**. Advanced Device Locks will be active and ready to protect your phone until you choose to disable the software.

In the same way you can disable the locking by pressing the menu button  and then **Disable**.

## Settings and Additional Features


### Changing Your Password

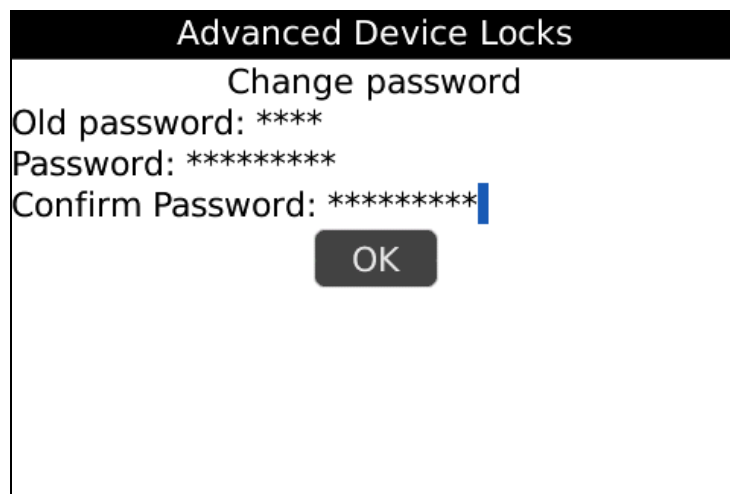
The password length can be up to 10 symbols – both letters and numbers.

Depending on the application settings the password may be required:

- Each time you try to open the application (after a predefined period of inactivity)
- Each time you power on your phone
- When attempting to open protected applications
- When you try to start Advanced Device Locks

You can change your password by following these steps:

1. Open Advanced Device Locks.
2. Press  and then **Change password**.
3. Fill in your old password to authorize the password change.
4. Supply a new password.
5. Confirm the new password.



Advanced Device Locks

Change password

Old password: \*\*\*\*

Password: \*\*\*\*


Confirm Password: \*\*\*\*

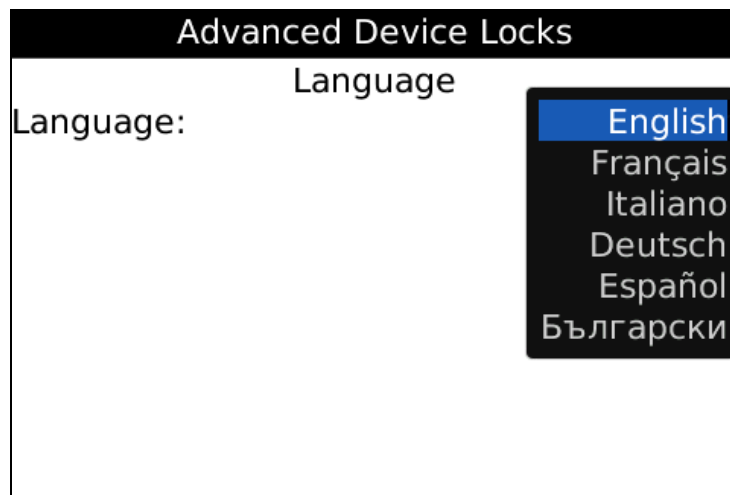
OK

## Changing the Application Language

Advanced Device Locks is available in several different languages. You can choose between **English, French, German, Spanish, Italian and Bulgarian.**

To change the language settings:


1. Press  and select **Language**.



2. Select your preferred language.
3. Press the back button.
4. Confirm the change with **Save**.

## Additional Features

Some additional features are available through the Advanced Device Locks main menu. To access these

features, press the menu button  while you are on the application main screen.

- **Buy online (optional)** – allows you to access the Melon Mobile mobile store and buy a license for Advanced Device Locks.

- **Activate** – select this option when you have purchased a license for Advanced Device Locks in order to access our server and retrieve your license file.
- **Check for update** – this option allows you to check if a new version of the software is available.
- **More applications** – this option will direct you to the Melon Mobile mobile software catalog where you can browse and download other software titles.
- **Help** – opens the Advanced Device Locks help notes.
- **About** – opens an informative screen with details about the application version and producer.
- **Close** – closes Advanced Device Locks.

## Contacts

Advanced Device Locks is developed by Melon Mobile, formerly WebGate JSC.

The software is available for free trial and purchase at our web site <http://www.melonmobile.com>. To download directly on your BlackBerry, type [www.melonmobile.mobi](http://www.melonmobile.mobi) in your phone browser.

To contact our support team, please write to [support@melonmobile.com](mailto:support@melonmobile.com).