



**BlackBerry**

# **Advanced Forwarder**

Version 1.14.x08

## **User Manual**

The information contained in this guide is correct as of the time of its publishing (March 2010).

Melon Mobile (formerly WebGate JSC) reserves the right to make changes to the user guide and services described therein.

## Contents

Introduction.....	4
What is Advanced Forwarder? .....	4
Requirements .....	4
Operating System.....	4
Supported Carriers .....	4
Installation .....	5
Obtain the installation file .....	5
Install.....	5
Set Application Permissions .....	6
Activation.....	6
Trial version.....	6
Licensed version.....	7
Activate Advanced Forwarder.....	8
Uninstall .....	9
Remote Forwarding Activation .....	9
Manual Forwarding Activation.....	10
Forwarded Events Log .....	12
Settings and Additional Features .....	14
Changing your password .....	14
Changing the application language .....	15
Additional features .....	15
Contact Information .....	16

## Introduction

### **What is Advanced Forwarder?**

Advanced Forwarder is specially designed to help you forward the incoming communication on your BlackBerry device – calls and text messages - to another phone.

The forwarding can be activated either locally from the application interface or remotely through a text message command sent from any other phone.

You can choose whether to forward only calls, only SMS messages or both.

### **Requirements**

#### **Operating System**

The application is compatible with all BlackBerry devices with BlackBerry OS version 4.2.1 or higher. This includes but is not limited to BlackBerry Storm, Tour, Bold, Curve, Pearl and the 88xx series.

Please note that the operating system for the different models may vary depending on operator and device release date.

A full list of devices compatible with Advanced Forwarder or such that can be upgraded to OS version supported by the product is available any time at

<http://www.melonmobile.com/ProductDetailsOverview.aspx?product=215>.

#### **Supported Carriers**

Advanced Forwarder is compatible with both GSM and CDMA mobile networks. Software performance may vary for some CDMA carrier networks.

## Installation

### Obtain the installation file

Advanced Forwarder is available for installation through your desktop PC or as an Over-the-Air installation file for direct download and installation on the BlackBerry device.

- To download the desktop installation files via the *BlackBerry Desktop Manager*, go to [http://melonmobile.com/Products/Advanced\\_Forwarder/215/ProductDetailsOverview.aspx](http://melonmobile.com/Products/Advanced_Forwarder/215/ProductDetailsOverview.aspx), select Download and specify your BlackBerry model.

After you download the file, extract it onto a selected location on your hard drive.

The desktop installation files are also available through a number of Melon Mobile software resellers as Handango.com and Mobihand.com.

- Advanced Forwarder can also be downloaded or installed directly on your BlackBerry. Visit <http://melonmobile.mobi> to download and install Over-The-Air.

### Install

#### *Desktop Installation*

To install the application from your desktop PC, follow these steps:

On your Desktop PC:

1. Start the *BlackBerry Desktop Manager* on your desktop PC.
2. The *Desktop Manager* is available for installation on the CD included in your BlackBerry phone package. You can always download and install the latest version of *BlackBerry Desktop Manager* from <http://na.blackberry.com/eng/services/desktop/>. The software is available through the BlackBerry devices manufacturer RIM free of charge.
3. Make sure your BlackBerry device is connected to the computer and select **Application Loader** and then press the <Start> button in **Add / Remove Applications** in *Desktop Manager*.
4. In **Application Loader** select <Browse> and locate the downloaded installation files for Advanced Forwarder.
5. Select file **af\_berry\_desktop\_v\_x\_xx.alx**. Advanced Forwarder will be added to the list of installed applications. Click <Next>.
6. Click <Finish> in the **Application Loader** screen. Desktop Manager will connect to your BlackBerry device and upload the installation files.

#### *Over-the-Air Installation*

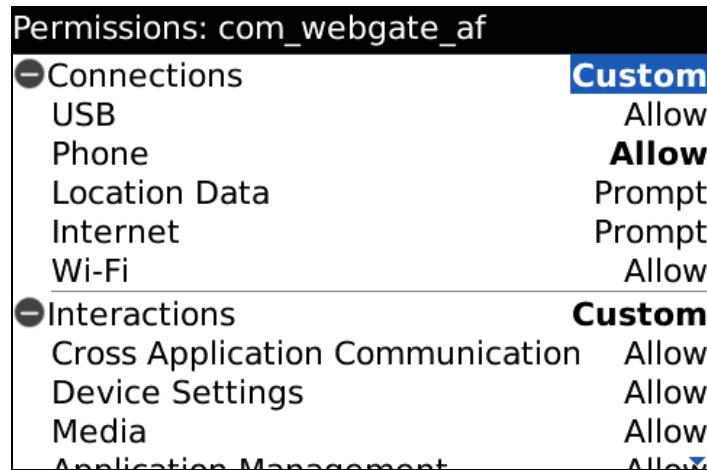
To download and install Advanced Forwarder directly on the device:

1. Visit <http://melonmobile.mobi> using the **Browser** application on your BlackBerry device. Navigate to Advanced Forwarder and select **<Download>**. A progress bar will show you how the download process advances.
2. When the download is complete, the installation will be automatically initiated. You will be notified when AF is installed.

Depending on the BlackBerry device model, Advanced Forwarder will be installed in the *Applications* folder or in the *Download* folder on the BlackBerry device.

### Set Application Permissions

1. When you initially install Advanced Forwarder on your BlackBerry device, the application will ask for permission for a *Trusted Application* status.
2. Make sure that you select **<Save>**. This way you will ensure that the program will work properly on your phone.
3. You will be redirected to the following screen:



All field values will be set to **Allow**. Press the menu button and select **Save**.

In case you do not set up the proper application rights, AF might not be able to handle your incoming calls properly.

### Activation

This product is distributed as a:

#### **Trial version**

Advanced Forwarder is offered for download as a fully functional trial version limited to 30 forwarded calls or text messages. After reaching this limit, the application will request license activation.

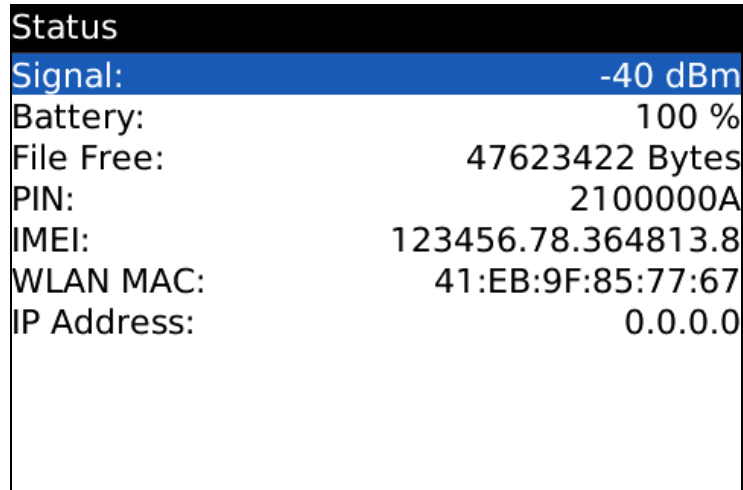
### Licensed version

Once purchased, the license activates the product and grants unlimited use of Advanced Forwarder.

The license is based on the unique PIN (Personal Identification Number) of your phone.

The PIN will be requested in the process of buying a license. To retrieve your device PIN:

- On the BlackBerry device select **Options > Status**.

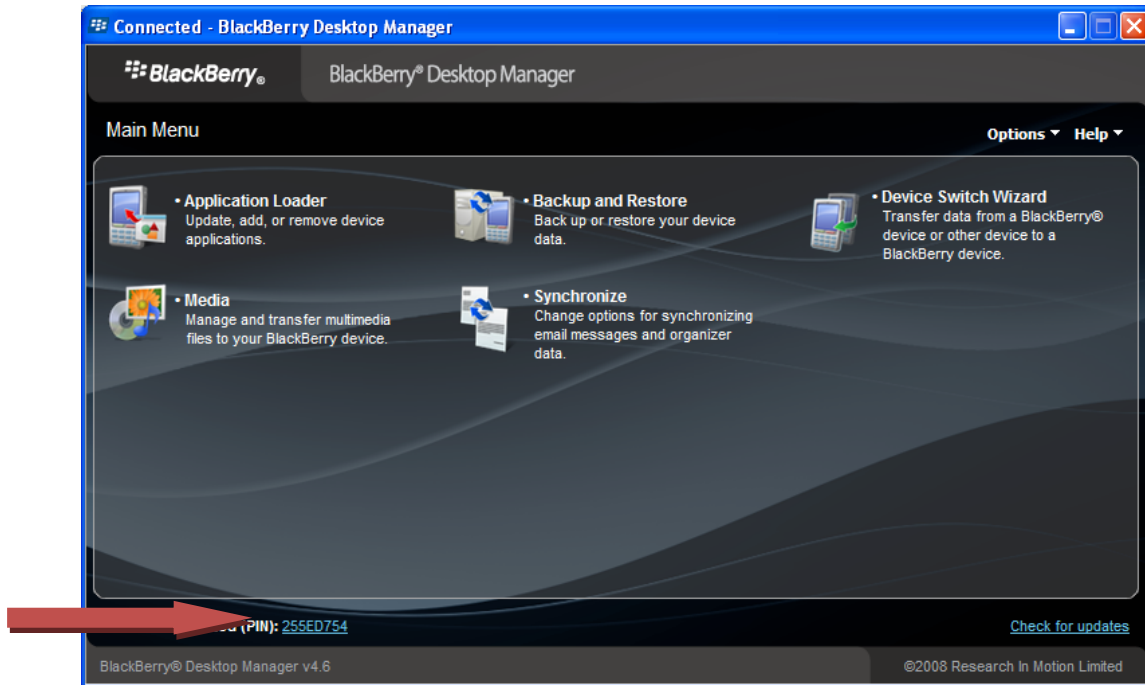


Status	
Signal:	-40 dBm
Battery:	100 %
File Free:	47623422 Bytes
PIN:	2100000A
IMEI:	123456.78.364813.8
WLAN MAC:	41:EB:9F:85:77:67
IP Address:	0.0.0.0

Advanced Forwarder will also show your device PIN when you select **Activate** from the application main menu.

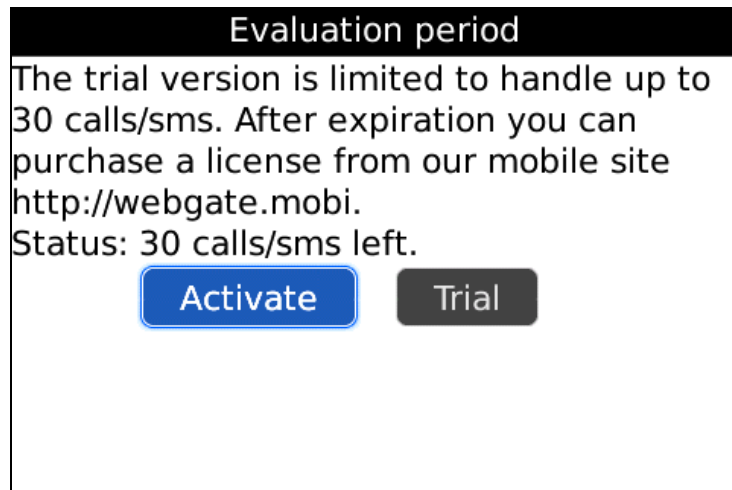
Or

- On your desktop PC, connect your BlackBerry device and start the BlackBerry Desktop Manager. The PIN is showed in the bottom left corner of the Desktop Manager main screen.



### Activate Advanced Forwarder

Once you have purchased a license, you can use the **Activate** option available upon Advanced Forwarder start-up.



Before you activate the product, make sure you:

- Have purchased a license.
- Can go online from your phone.

## Uninstall

To uninstall the application:

1. From your BlackBerry device main menu select **Options > Advanced Options**.
2. Choose **Applications** from the list that will appear on your screen.
3. Locate “Advanced Forwarder” in the list of installed applications and highlight it.
4. Press the main menu button and select **Delete**.
5. The application will ask for a confirmation of the deletion. Restart the BlackBerry device in order to fully uninstall Advanced Forwarder.
6. In case you have installed the application through the BlackBerry Desktop Manager, you might need to remove Advanced Forwarder from there as well. Connect your device to the desktop PC and open the *BlackBerry Desktop Manager*.
7. Select **Application Loader** and then **Add / Remove Applications**.
8. Locate Advanced Forwarder in the list of installed programs in the Desktop Application Loader, select it and press the **Remove** button.
9. Confirm the deletion and then press **Next**.
10. Click **Finish** to fully uninstall.

## Remote Forwarding Activation

Advanced Forwarder’s main feature is to activate calls and messages forwarding remotely from any mobile number to any other number specified by you. This is done through an SMS command sent to your phone. Once Advanced Forwarder receives your forwarding command, the application will start to forward all incoming communication according to your preferences.

This makes Advanced Forwarder an indispensable assistant in case you have forgotten your phone at home or lost it and don’t want to miss your incoming calls and messages.

To remotely trigger and navigate the forwarding on your phone through an SMS forwarding command sent from any other mobile phone, use the following commands:

- To forward all calls and text messages, text:

```
fwd <password> forwardall <optional phone number>
```

- To forward calls only, text:

```
fwd <password> forwardcalls <optional phone number>
```

- To forward SMS messages only, text:

fwd <password> forwardsmses <optional phone number>

- To stop forwarding, text

fwd <password> forwardstop

If no phone number is included in the SMS command, Advanced Forwarder will send incoming communication to the number from which the text message with the forwarding command has been sent.

Please be sure to remember the trigger commands so you are able to start the forwarding in case of need.


To be able to enable the forwarding remotely you should have set up an access password.


## Manual Forwarding Activation

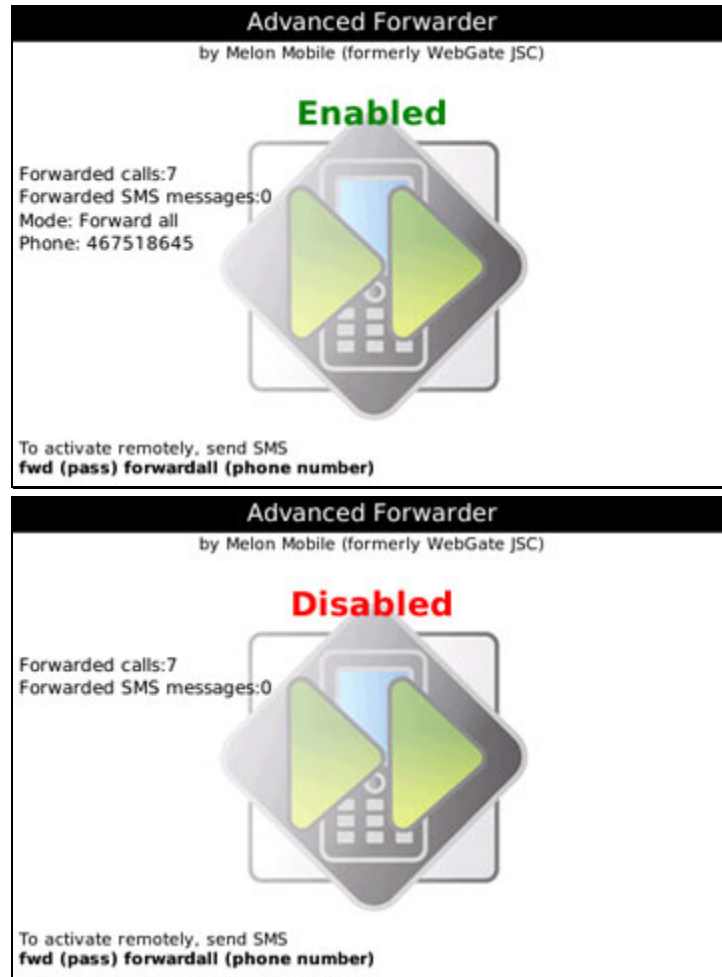
Advanced Forwarder allows you to enable calls and messages forwarding to another number instantly any time you need your communication to be received elsewhere:

- if you are busy and want someone else to handle your calls and messages
- when you are off-duty and want to forward business communication to your office

A password entered upon application start-up prevents from unauthorized access and forwarding of calls and messages from other people. Each time you start AF you will be asked to enter your password. Immediately after that you will access the application main screen, which shows important information about the software configuration and activity.

To enable the forwarding, simply press the  button and select **Enable**. Advanced Forwarder will start to transfer your incoming calls and/or text messages.

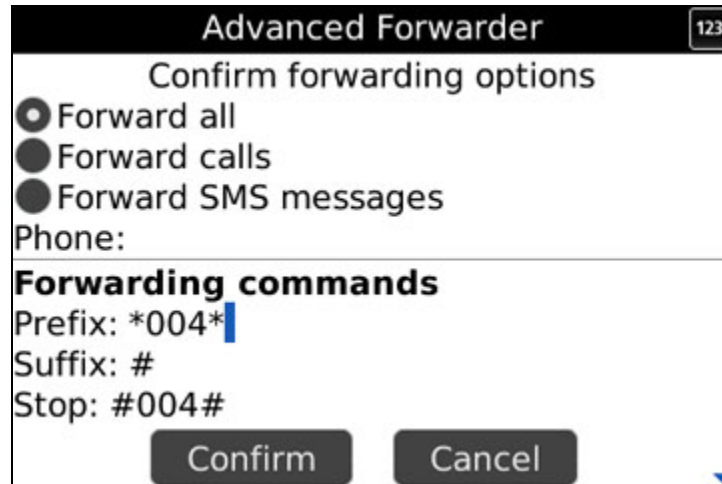
In the same way you can disable the forwarding by pressing the  menu and then **Disable**.



Each time you enable the forwarding locally from the Advanced Forwarder interface you will be allowed to set forwarding options.

- Forward all – all calls and text messages are directed to a specified number
- Forward calls – only calls will be forwarded
- Forward SMS messages – only text messages will be forwarded

You will also have to specify a number on which you would like to accept the forwarded communication.



The bottom half of the screen shows your mobile network’s forwarding commands. These need to be correct for the forwarding to function properly. To check, press “Confirm” and wait for the system response.

If you get an error message, you need to change the forwarding commands. For the correct values, please, contact your mobile operator. To restore them to their default values, press the full menu button, then “Reset commands.”


## Important!

Take note of the system message displayed after pressing “Confirm.” It is the only way to know whether forwarding is activated or not.

Press **Confirm** in order to save the forwarding options and exit Advanced Forwarder.

## Forwarded Events Log

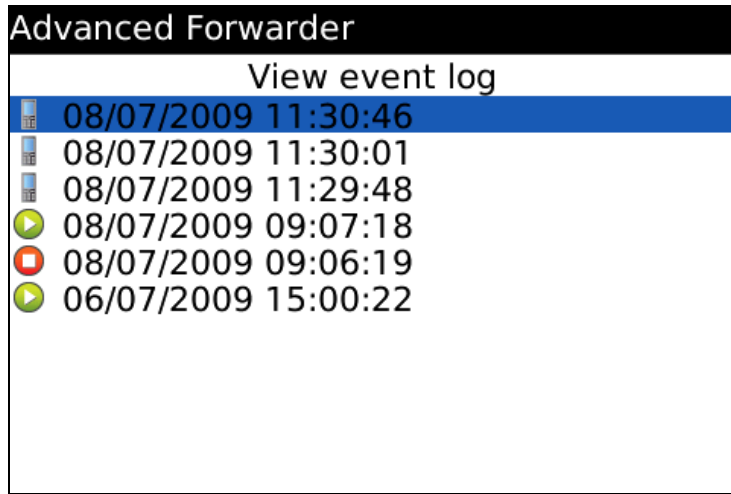
Each call or SMS message forwarded by Advanced Forwarder and each received command – whether through an SMS or locally enabled - is recorded in the application’s event log.

To access the event log, press the menu button  and select **View event log**.

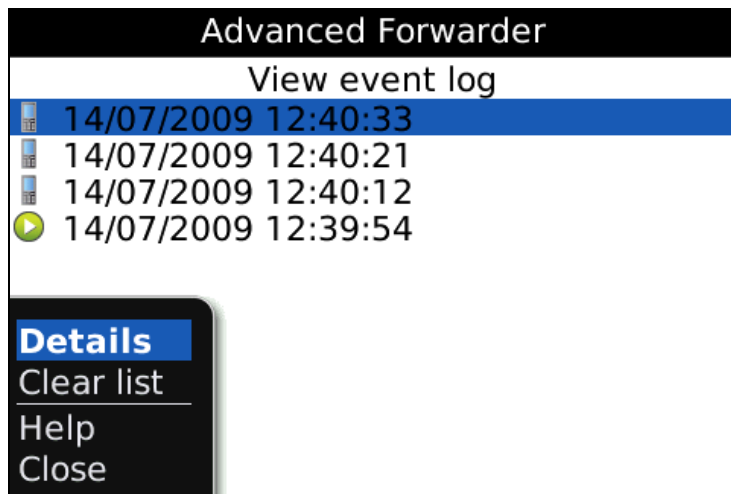
A visual indicator before each event shows the event type:

- Forwarded call
- Forwarded SMS message
- Command "Enable forwarding"
- Command "Disable forwarding"
- Unknown command
- Skipped command

For each log item you will also see date and time of occurrence.



To view detailed information on selected log item, press menu button and then **Details**.



To delete the log history list, press menu button and then **<Clear list>**.

To return to the main screen, press the back button.

## Settings and Additional Features


### Changing your password


Advanced Forwarder is protected by access password to avoid unsolicited use from other people.

When you open the application for the first time you will be asked to set your password. You will be later asked to enter the password:

- Each time you try to open the application
- Each time you try to uninstall the application
- Each time you try to upgrade the application
- In remote forwarding command

You can change your password by following these steps:

1. Open Advanced Forwarder.
2. Press  and then **Change password**.
3. Fill in your old password to authorize the password change.
4. Supply a new password.
5. Confirm the new password.



Advanced Forwarder

Change password

Old password: \*\*\*

Password:


Confirm password:

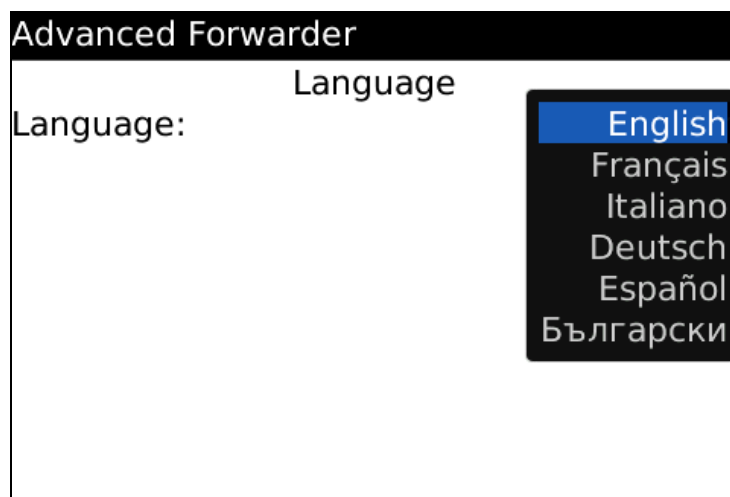
OK

## Changing the application language

Advanced Forwarder is available in several different languages. You can choose between **English, French, German, Spanish, Italian and Bulgarian.**

To change the language settings:


1. Press  and select **Language**.



2. Select your preferred language.
3. Press the back button.
4. You will be asked to confirm the change.

## Additional features

Some additional features are available through the Advanced Forwarder main menu. To access these

features, press menu button  while you are on the application main screen.

- **Buy online (optional)** – allows you to access Melon’s mobile optimized store and buy a license for Advanced Forwarder.

- **Activate** – select this option when you have purchased a license for Advanced Forwarder in order to access our server and retrieve your license file.
- **Check for update** – this option allows you to check if a new version of the software is available.
- **More applications** – this option will direct you to Melon’s mobile software catalog where you can browse and download other software titles.
- **Help** – opens the Advanced Forwarder help notes.
- **About** – opens an informative screen with details about the application version and producer.
- **Close** – closes Advanced Forwarder

## Contact Information

You can find more of our applications at <http://www.melonmobile.com/MainMenu/Products.aspx> and <http://melonmobile.mobi>.

For customer support, please write to [support@melonmobile.com](mailto:support@melonmobile.com)

For sales and distribution inquiries, please write to [sales@melonmobile.com](mailto:sales@melonmobile.com)